Criteria	Weights
1. Clarity and thoroughness of the F/EA's proposal in defining the PMPM	
a) The relativity of proposal to the expected services to be provided	13.5%
2. Experience of the F/EA in providing Fiscal/Employee Agent Services.	
a) Experience of the F/EA in offering consumer-directed payroll services	10.0%
b) Demonstrated ability to stay up-to-date with Federal and State rules and regulations	5.0%
c) Demonstrated knowledge and experience in use of automation to increase efficiency and accuracy of business practices	5.0%
d) Demonstrated capacity building for an increase in service volume	5.0%
e) Experience of the F/EA in working with indigent populations on payroll services, particularly Medicaid populations	2.5%
3. Demonstration in the written proposal of the F/EA's ability, facilities and capacity to provide all required services in a timely, efficient and professional manner	
a) Clarity and thoroughness of the F/EA's proposal in addressing the components of the RFP and plan for implementing them.	10.0%
b) Defined plan in place to evaluate and update Operations manual and business practices on a regular basis	5.0%
c) Capacity to perform project management and availability of resources to meet the requirements of the RFP	5.0%
4. Experience and expertise of specific staff assigned to the contract	
a) Prior experience of staff with similar projects	5.0%
b) Qualifications of staff	2.5%
c) Demonstrated expertise in technology based systems	2.5%
d) Defined training plan to maintain up-to-date knowledge of Federal and State rules and regulations regarding vendor Fiscal/Employer Agents and	2.5%
e) Appropriateness of the relationship between staff and assigned responsibilities	1.5%
5. Quality of references	
a) References who clearly address the nature of work performed by the F/EA	2.5%
b) references who exhibit satisfaction with the work performed by the F/EA	2.5%
5. Cost	
a) The PMPM cost proposal plus implementation costs	20.0%